# NNIT – Our growth strategy

Dansk Aktionærforenings InvestorDagen 2015



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# Introduction to NNIT



# In brief

- NNIT is one of the three largest providers of IT services in Denmark
- Focus areas: IT consultancy, development, implementation and operations for life sciences, finance, public and other industries
- We deliver solid quality methodical approaches, open and honest communication, and a high sense of delivering the right quality
- Trusted IT advisor to pharmaceutical companies. Our experience can be deployed to, e.g. the regulatory industries
- More than 2,400 employees
- Revenue in 2014 was DKK 2,410 million
- Head office in Soeborg, Denmark offices in: China, Switzerland, Germany, the US, the Philippines and the Czech Republic
- Customers throughout Europe, the US and China



### NNIT Way Our values and mission will lead us towards our vision

# Vision 2020

By 2020, our quality and value adding IT services will make us:

- Denmark's preferred IT outsourcing partner
- A leading international IT partner dedicated to life sciences

## Mission

We are passionate people building winning teams with our customers

### Values

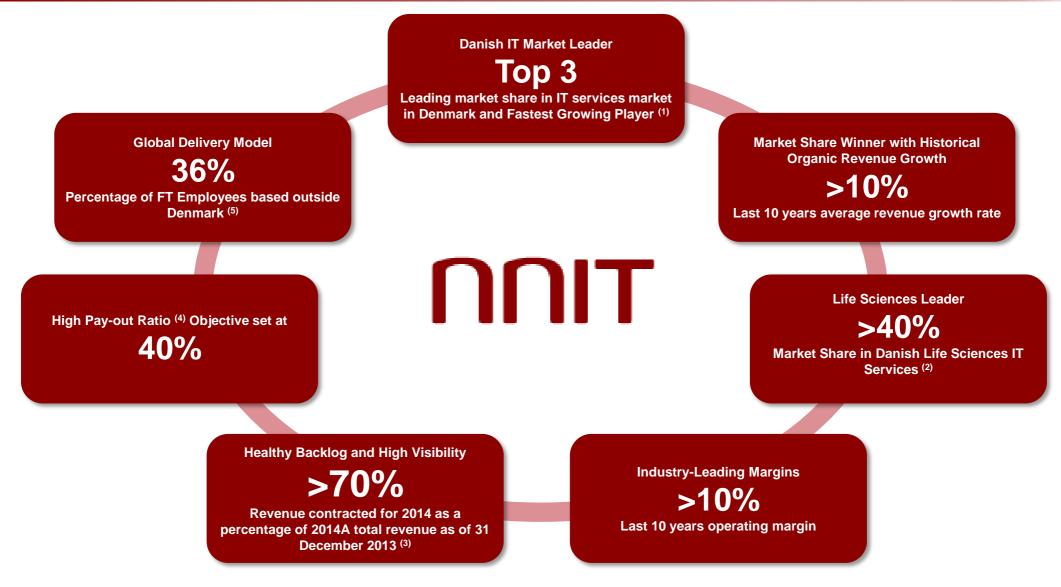
Open and honest

Conscience driven

Value adding



### Key investor highlights



Sources: IDC Denmark IT Services Vendor Shares 2014, Valcon report based on third party data

#### Notes

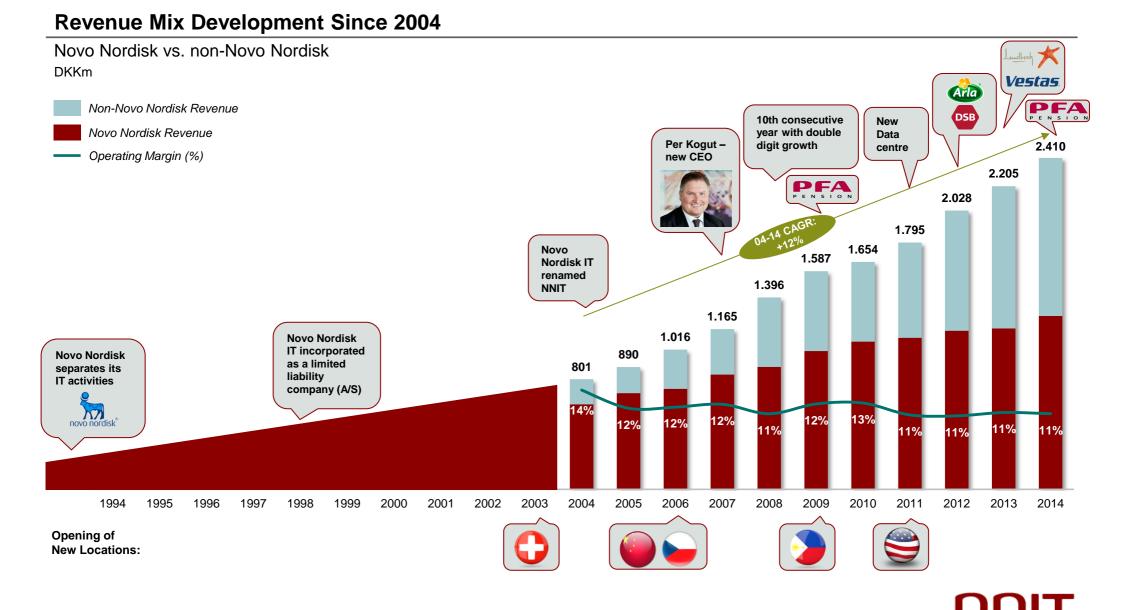
- 1. Among top 10 Danish IT Services competitors in 2013
- 2. Based on Valcon analysis for 2014 including revenue from Novo Nordisk; excluding Novo Nordisk, market share would be 19%

Backlog represents anticipated revenue from contracts or orders executed but not yet completed or performed in full, and which revenue is expected to be recognised in the current or a future financial year; in order to arrive at the percentage, the backlog is then divided by the actual revenue for the following year. The calculation of backlog is subject to a number of assumptions. Backlog as of any date is not necessarily a meaningful predictor of future revenue and projects included in backlog may be subject to cancellation, revision or delay. Turnover time from backlog to revenue varies significantly depending on what types of contracts constitute backlog

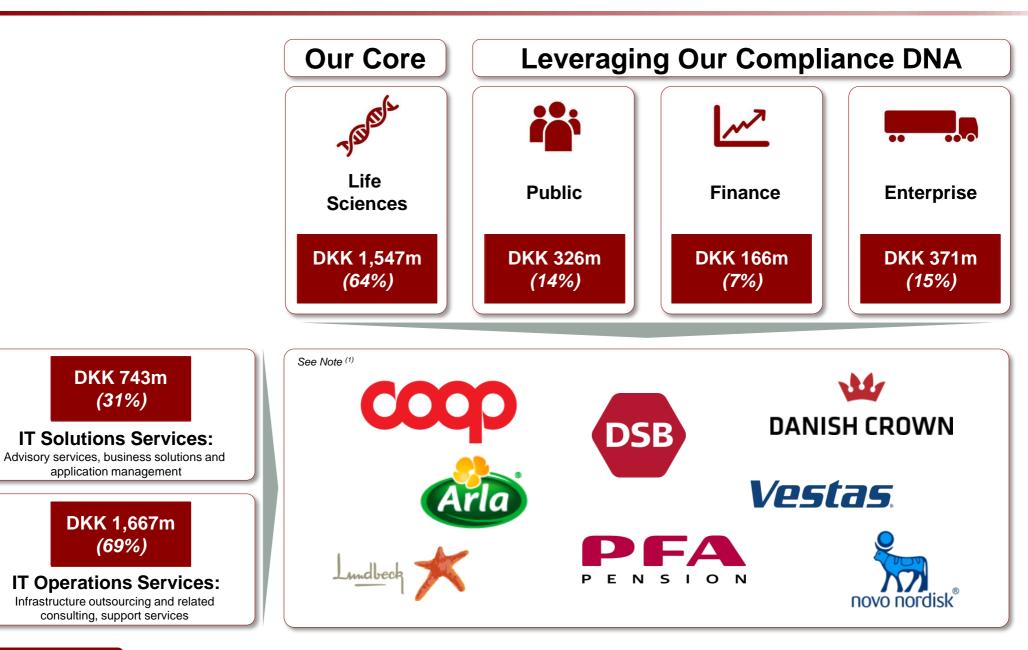
4. Defined as dividends paid on net profit for the previous fiscal year

5. As of 31st December 2014

### Great Track Record of Profitable Growth while Diversifying Our Revenue Base



### Leveraging Our Compliance DNA Drives Diversification



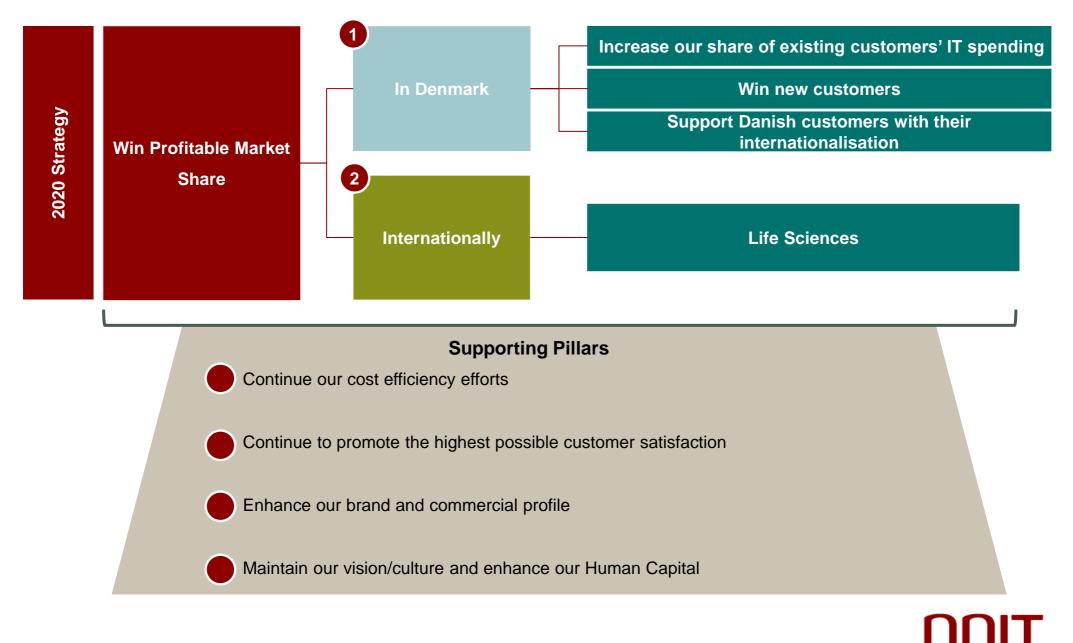
Revenue 2014 (contribution to total - %)

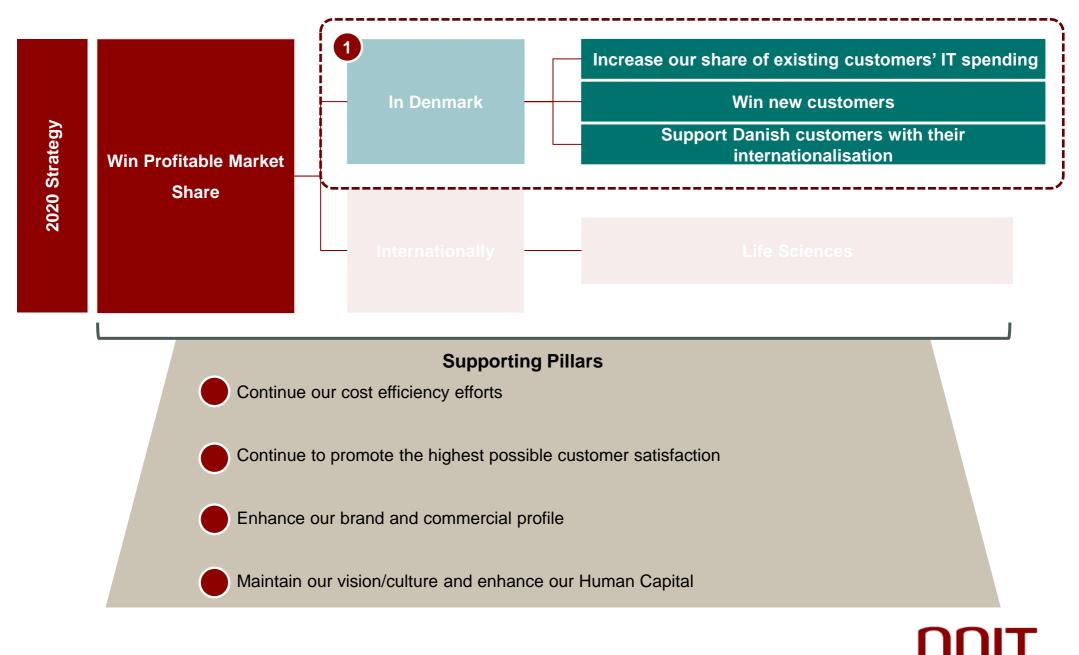
Note

# Our growth strategy

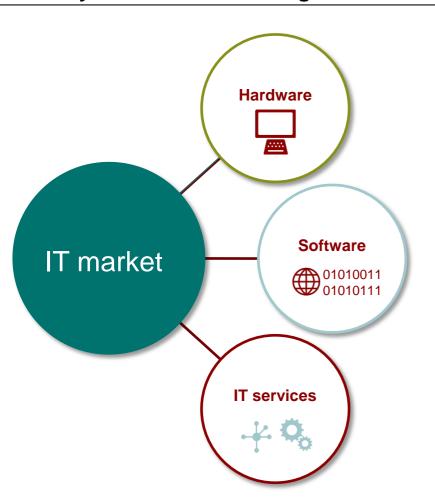


### The Key Pillars of Our Growth Strategy



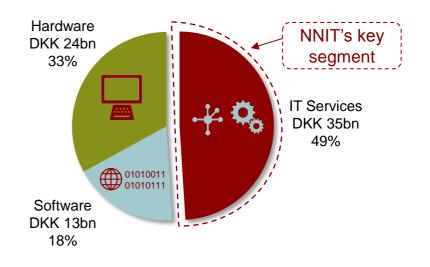


### IT Services is a DKK 35bn Market...



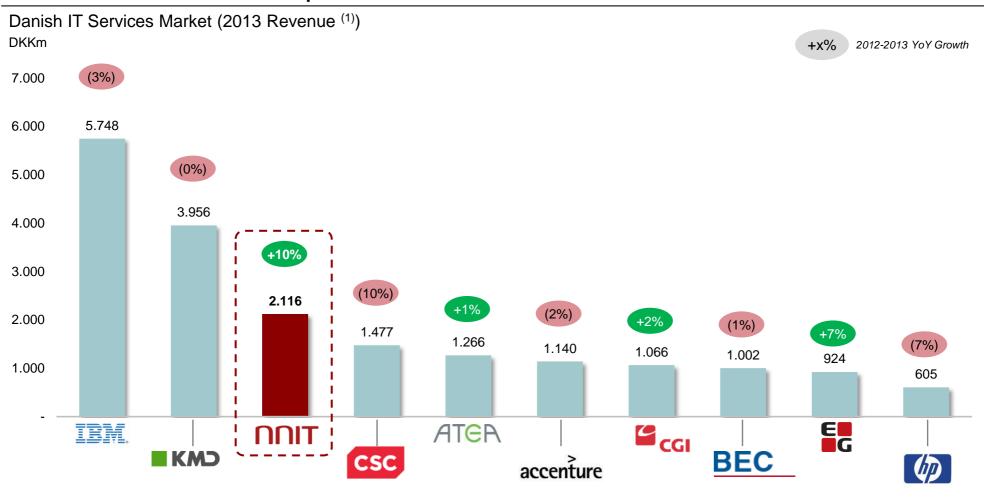
#### **3 Primary Areas Characterising the IT Market**

Danish IT Services Market Estimated at a Total Value of c. DKK 35bn in 2014 <sup>(1)</sup>



#### Note 1. Total market defined as total spending

### Leading Market Share in Danish IT Services Market



**Danish IT Services Market Development vs. NNIT** 

Source: IDC Nordic IT Services 2013 Vendor Shares

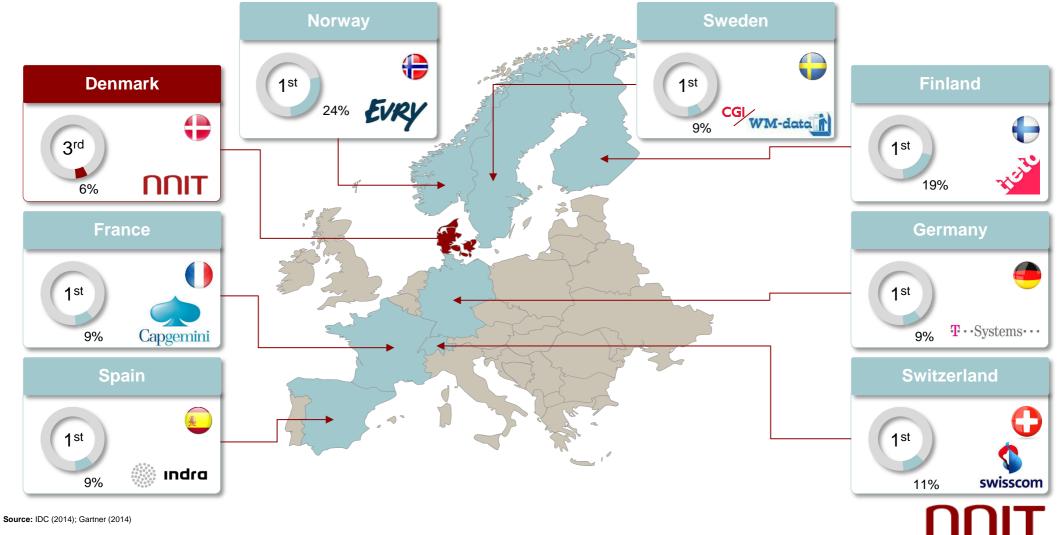
Note

1. Based on IDC's estimates of Danish operations for these 10 competitors, may differ from reported numbers in companies' filings

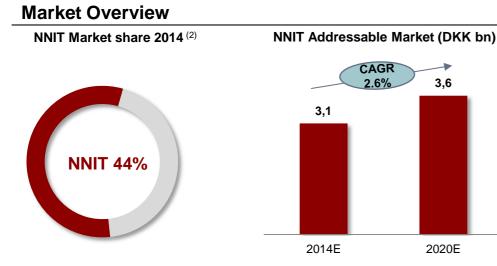
### ...With Space to Grow Further As The Leading Local Provider – As Seen In Other European Countries

#### 2013 Market Share of Leading Local IT Services Providers in Their Country of Origin

% market share and ranking

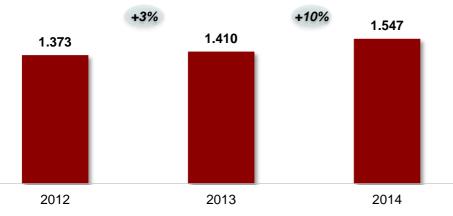






#### **Historical Revenue Progression**

DKKm



Source: Valcon report based on third party data

Notes

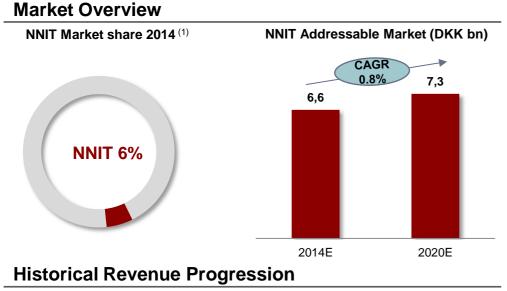
1. 81% = 52% (Novo Nordisk) of 64% (Total Life Sciences)

2. Valcon report based on third party data – includes Novo Nordisk; excluding Novo Nordisk the market share would be 19%

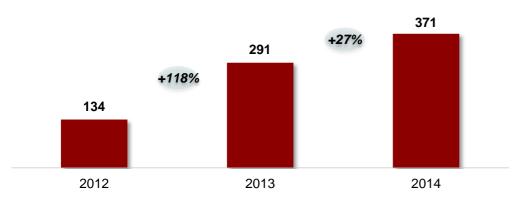
#### Key Highlights

- Life Sciences customer group includes pharma, medical devices, contract research organisations and biotech companies
  - Novo Nordisk is our largest customer, accounting for approximately 81% <sup>(1)</sup> of the revenue in the Life Sciences customer group in 2014
- 20+ years of experience with highly skilled professionals dedicated to Life Sciences
- Born in Life Sciences with "industry good practice" in our blood but without the "one size fits all" approach of the bigger players
- Unique domain expertise in areas such as clinical data warehouse, document management, serialisation and AO GxP
  - Offering includes IT Solutions for Clinical Development, Regulatory Affairs, Quality Management, Supply Chain Management and GxP Operations
- Unique pre-qualified GxP Cloud solution specifically designed for Life Sciences
- Dedicated team of specialised Life Sciences Consultants





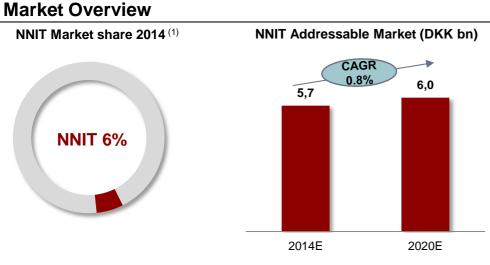
DKKm



#### **Key Highlights**

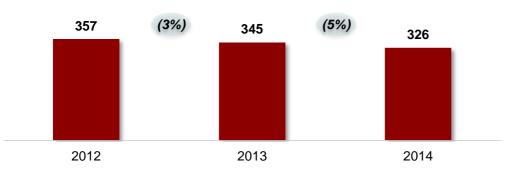
- Comprises large Danish companies not included in previous 3 groups, which are also facing high regulation process activities and quality control standards such as manufacturing and food production
- Focused on customers who need complex solutions and centralised IT management in Denmark
- Successful integration of client employees
   (e.g. Arla, Vestas) differentiates our business
- Recent Vestas contract win helped to drive 2014 revenue





### Historical Revenue Progression

DKKm



#### **Key Highlights**

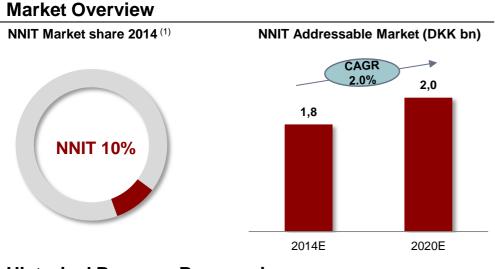
- Comprises customers in the Danish central and regional government as well as railways
  - Local government is only targeted to a certain extent
- Leverages our reputation and capitalises on our "Danish" identity
- Local data centre is a strong differentiator of our business
- Key growth areas include:
  - Healthcare solutions, such as patient journal solutions and a telemedicine platform

Source: Valcon report based on third party data

Notes

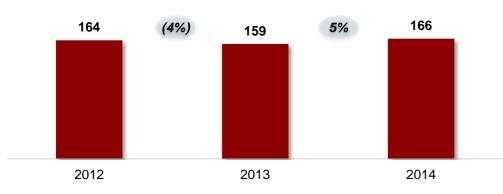
1. Source: Valcon report based on third party data





### Historical Revenue Progression

DKKm



#### **Key Highlights**

- Specifically targets banks, insurance companies and pension companies
- As financial institutions increasingly are required to document and report business transactions, we increasingly leverage our experience working with customers in Life Sciences, to other highly regulated industries
- Offering includes security & compliance consulting, project & programme management, hosting of business critical applications such as Tia, Edlund and Simcorp Dimension, cloud services and a range of infrastructure outsourcing services
- Recent PFA contract win will help drive 2015 revenue

Source: Valcon report based on third party data

Note

1. Source: Valcon report based on third party data

### A Unique Position in SAP

The SAP market is attractive, very complex and requires distinct process and technology knowledge

#### **NNIT's Attributes**

- NNIT is a leading SAP wall-to-wall supplier in Denmark with 245+ dedicated SAP consultants including those located offshore
- Growth in our SAP project and SAP hosting revenues of 15% in 2014 <sup>(1)</sup>
- Significant offshore presence of our SAP consultants (42%) enabling NNIT to offer market conform prices <sup>(2)</sup>
- Market leader within SAP PI/PO (integration)
- Uniquely positioned within SAP to Life Sciences (validated SAP, Serialisation)
- Large potential for further growth of SAP AMS and SAP hosting in enterprise segment in Denmark and in International life sciences

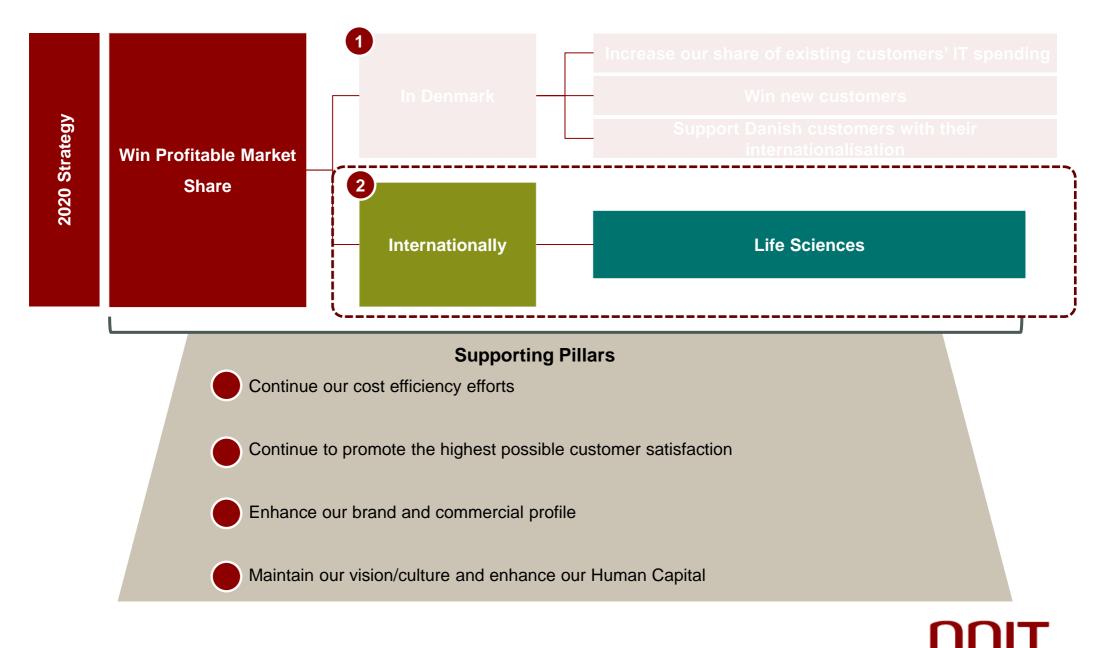
#### A complex market with high competence requirements

			SAP Product A	reas			
Analytics	Strategic Enterprise Management	Financial Analytics	Operational Analytics	Workforce Analytics			
Financials	Financial Accounting	Management Accounting	Financial Supply Chain Management	Corporate Governance			
HR	Employee Lifecycle Management	Employee Transaction Management	HCM Service Delivery	Workforce Deployment			
Operations: Value Creation	Procurement	Inventory and Warehouse Management	Manufacturing	Transportation	Sales Order Management	Customer Service	
Operations: Support	Life Cycle Data Management	Program and Project Management	Quality Management	Enterprise Asset Management			
Corporate Services	Travel Management	Environment, Health & Safety	Incentive and Commission Management	Real Estate Management			
SAP Netweaver	People Integration	Information Integration	Process Integration	Application Integration			
			Appliances				
Mobility							
Cross Solutions							
Infrastructure							
Industry Solutions							



2. SAP consultants based offshore and nearshore represent 42% of NNIT's total SAP consultants





### We Have a Strong Expertise in Life Sciences...

#### NNIT Delivers Value Added Solutions to Well-Recognized Pharmaceutical Groups...



.... Thanks to Leading-Edge Solutions Tailored to Life Sciences

- Unique, in-depth familiarity with processes, requirements and terminology associated with the life-sciences sector, from R&D through to post-marketing
- For example, industry-renowned expertise on the following key service areas:
  - Serialisation
  - Clinical Data Warehousing
  - Validation Services
  - ISO IDMP
  - GxP Cloud: the first enterprise Cloud platform dedicated to life sciences, offering all the benefits of Cloud with complete compliance and control

ΠΠΙΤ

Note
1. 10 largest global pharmaceuticals by market capitalisation, based on CapitalIQ. Based on life sciences clients with whom NNIT has booked revenues in 2014

### ... And a Deep Array of Differentiated Solutions

		Integrated Drug Development	Integrated Drug Regulatory Affairs	Integrated Quality Management	Integrated Supply Chain
Strategy	Initiation/ Analysis	<ul> <li>Clinical Information Management</li> <li>R&amp;D IT strategy</li> </ul>	<ul> <li>Regulatory Information Management</li> <li>RA IT strategy</li> </ul>	<ul> <li>Compliance Assessments</li> <li>Quality Management Framework</li> </ul>	<ul> <li>Strategic Planning</li> <li>Manufacturing &amp; SC Advisory</li> <li>Quality Control</li> </ul>
Design/ Transition	Project Services	<ul> <li>eClinical</li> <li>CDW/SCE</li> <li>Safety</li> <li>Standardisation</li> <li>CTMS</li> <li>Portals</li> </ul>	<ul> <li>eDMS</li> <li>eSubmission</li> <li>Portals</li> <li>IDMP</li> <li>RIMS</li> <li>Global labelling</li> </ul>	<ul> <li>Project Quality Management</li> <li>QM framework</li> <li>QMS</li> <li>SOP's</li> <li>Audits</li> </ul>	<ul> <li>Serialisation</li> <li>PMO</li> <li>Quality Management</li> </ul>
Operations/ Continuous Improvement	Application Management	<ul> <li>Outsourcing services</li> <li>Offshoring</li> </ul>	<ul> <li>Outsourcing services</li> <li>Offshoring</li> </ul>	<ul> <li>QM outsourcing</li> <li>QMS maintenance</li> <li>SaaS Test Management</li> </ul>	<ul> <li>Outsourcing services</li> <li>Offshoring</li> </ul>
Support	Application Support	<ul> <li>Application support</li> <li>Service Desk</li> <li>Onsite Support</li> </ul>	<ul> <li>Application support</li> <li>Service Desk</li> <li>Onsite Support</li> </ul>	<ul> <li>Application support</li> <li>Service Desk</li> <li>Onsite Support</li> </ul>	<ul> <li>Application support</li> <li>Service Desk</li> <li>Onsite Support</li> </ul>

### Life Sciences Industry is Expected to Increase Outsourcing Adoption...

#### Pharmaceutical Groups face Growing Pressures and Continue to Seek Cost Reductions...

- Pharmaceutical Groups continue to seek reductions across their cost base
- Increasingly outsourcing R&D and manufacturing
- Outsourcing of IT functions to efficient, high-quality and specialised operators is therefore a likely trend

### Recent Significant Cost Reductions Announced by Top Pharmaceutical Groups

"...entails an estimated global headcount reduction of about 5,050 [....] The overall programme remains on track to deliver the **approximately \$800 million anticipated annual benefits by the end of 2016**" *Annual Report, 2013* 

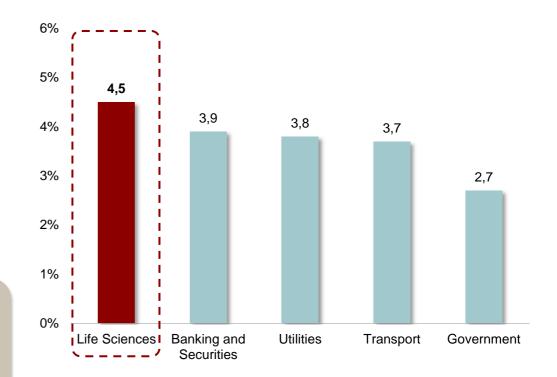
#### AstraZeneca

Merck & Co<sup>(2)</sup>

"The *initiative targets* **net reduction in annual** operating expenses of approximately \$2.5 Bn by the end of 2015 [...] Plan includes new workforce reduction of approximately 8,500 positions" Global Initiative Press Release, October 2013

## ... Driving Increasing Acceptance of Outsourcing, Growing Faster than Other Industries

Projected 2013-2018 CAGR on IT Outsourcing Spending by Vertical Industry Market <sup>(1)</sup> (%)



Source: Gartner, Vertical Forecast Worldwide Q4 2014

Source: Company Filings Note

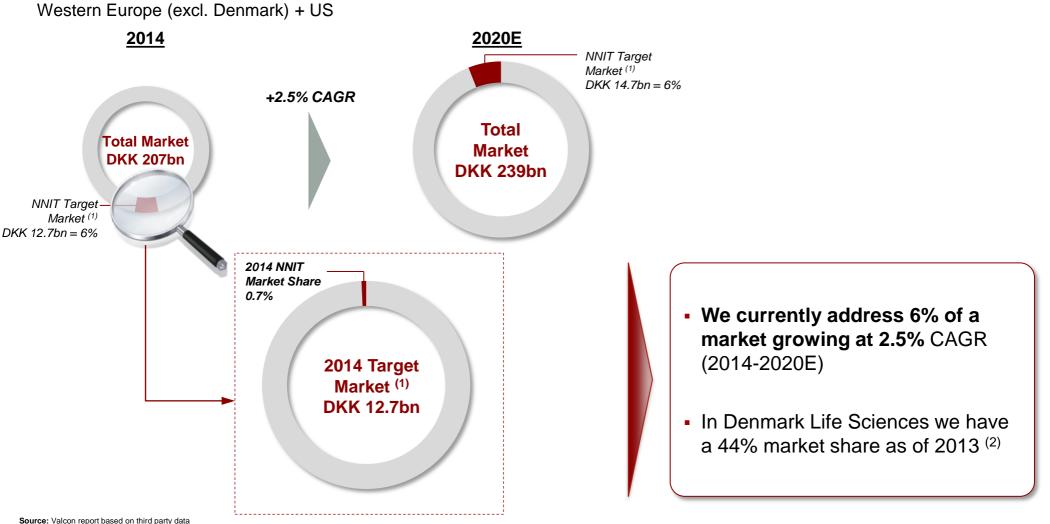
1. Outsourcing includes BPO and IT outsourcing

2. Merck & Co is not a customer of NNIT – but is used for illustrative purposes

## ... and Life Sciences Represent an Attractive **Upside** Opportunity

We are a leader in the Danish life sciences IT services market and have opportunities to grow internationally

NNIT is Well Positioned in a Growing International Life Sciences Target Market <sup>(1)</sup>



Note The Target Market is a sub segment of the Total Addressable Market ("TAM") based on selected target customers only; the TAM is a sub segment of the Total Market 1.

Includes Novo Nordisk; excluding Novo Nordisk NNIT's market share would be 19% in 2013





2015	<ul> <li>Revenue growth <ul> <li>5-8% at constant currencies<sup>(1)</sup></li> <li>Around 0.6pp higher as reported <sup>(2)</sup></li> </ul> </li> <li>Operating margin <ul> <li>Around 11% at constant currencies<sup>(1)</sup></li> <li>Around 1.2pp lower as reported <sup>(2)</sup></li> </ul> </li> </ul>
Long Term	<ul> <li>Target average growth in revenue of at least 5% in constant currencies</li> <li>Target average operating profit margin of at least 10% in constant currencies</li> </ul>
Сарех	<ul> <li>Capex for re-investments and normal operation in 2015 is estimated at c.5-6% of total net turnover</li> <li>If NNIT decides to build another data center to support growth, NNIT expects additional capex of around DKK 250 million over a three-year period</li> </ul>
Cash Return Policy	<ul> <li>Our dividend policy has a initial target payout ratio of 40% of net profit</li> </ul>

- Note 1.
  - Assuming average 2014 exchange rates

FX assumptions based on the following exchange rates at 31<sup>st</sup> January 2015: CNY/DKK 1.0253, EUR/DKK 0.74346, PHP/DKK 0.01424, USD/DKK 0.63500, CHF/DKK 0.72321, CZK/DKK 0.02670. Holding all other variables constant, a 10% depreciation of the average 2014 exchange rate of the Danish kroner against the following currencies would have had the indicated impact on NNIT operating profit for 2014: CNY – (DKK1 4 MM); EUR – DKK11 MM; CZK – (DKK4 MM); PHP – (DKK3 MM); USD – (DKK1 MM); CHF – (DKK1 MM). The sensitivities address hypothetical situations and are provided for illustrative purposes only. These sensitivities assume our business develops consistent with our 2015 budget planning

