Service scope	Enabling DV	Implementation of your DV investment	DV in projects	DV in operation
Target Group	Business IT, Line of Business, Product Supply	Quality, Projects & Operations, Product Supply	Quality, Projects & Operations, Product Supply	Quality, Projects & Operations, Product Supply
Service type & elements	**Module 1:** **How do you get your organization ready to change from paper to digital with a focus on the following topics:** • Awareness, organizational resistance • Choose the right validation method • Choose the right configuration items in the subject • Choose the right tool including the pros, cons, expected cost savings, and estimated efficiency gains.	**Module 2:** **Implement a DV solution in your facility with a focus on the following topics:** • Setup OCM program • Define workflow and quality gates • Configure the selected tool/platform • Validate the configured platform • Creation and maintenance of supporting production documentation • Customizing reports	**Module 3:** **How to utilize DV in your organization and projects with a focus on the following topics:** • Setup a training program • Produce training materials • Execute training • Support the project's execution • Provide guidance on the project's structure • Participate in general project execution using best practices	**Module 4:** **Utilizing DV in your organization (DV Planning & Execution and Operation) with a focus on the following topics:** • Setup a problem system • Setup 1st level support • Setup 2nd level support • Setup a Change Advisory Board (CAB) • Facilitate CAB sessions • Facilitate new implementations and releases • Update training materials • Re-train staff • Pre-audit to confirm audit readiness
Service Outcome	Prepare your organization so it is enabled for DV projects and ready for future savings.	Configure and enable the DV tool with templates to enable use (integrations with external sources, systems, and data are not included).	Apply DV and achieve the expected cost savings, efficiency gains with leaner and more efficient validation approach.	Maintain DV and achieve the expected cost savings and efficiency gains with the new leaner and more efficient validation approach.