

DOCUMENTUM MANAGEMENT SERVICES

Your stack
Our responsibility
No excuses

nnit

IT for life sciences

“We are responsible for keeping Documentum stacks running smoothly and ensuring high performance for our customers. And that’s exactly what we do. Working with NNIT, customers know they can expect the highest quality – and no excuses.”

Per Kogut, CEO, NNIT

KPI-linked quality you can rely on

At NNIT we pride ourselves on delivering Documentum application management services of the highest quality. To meet our high standards, we have linked all of our services to clearly defined KPIs. Quite simply, our customers define the KPIs that the Documentum application management services have to meet and we offer our customers a fixed price for the services that make sure it does. This gives our customers full transparency and reflects our commitment to delivering on what we promise.

Our quality mindset extends to all application management services across an entire Documentum stack, including related clients such as D2, FirstDoc, Webtop and Cara. We take full responsibility for the performance, stability and compliance of a system with flexible services ranging from global helpdesk and system stabilisation to application portfolio redesign and business strategy realignment.

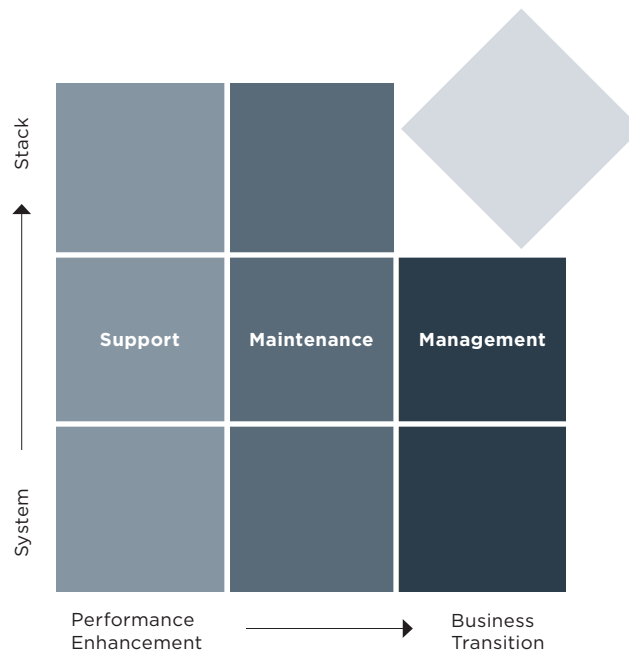
The experience you need, the independence you want

NNIT is an independent provider of high quality solutions for the life sciences industry. We have years of experience with all aspects of strategic application management and hosting for Documentum and related clients including D2, FirstDoc, Webtop and Cara. With this background, we understand the many issues involved in dealing with Documentum application management and know how to help customers balance increasing IT demands from the business with regulatory demands and competitive cost management.

We have a resource pool of highly skilled life sciences IT consultants and can mobilise the right resources at the right time and ensure complete compliance, stability and accessibility. Our customers include leading companies in the life sciences industry who work with us because they know we do what it takes to keep their IT systems running optimally and ready for inspection.

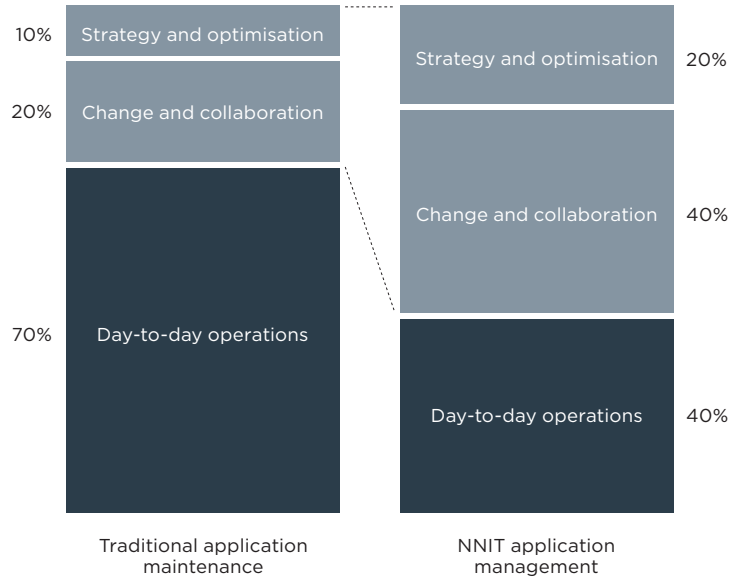
Our building block approach

Our Documentum application management services are tailored to suit the exact needs of your business. We work with a flexible building block approach that lets you determine the exact services you require without ever compromising on quality. And whatever part of Documentum we manage, you can be sure that we'll take full responsibility for ensuring its performance, stability and integration with other systems.



Free up valuable resources and save money

With years of experience with Documentum application management and an international set-up, we can leverage highly skilled resources whenever and wherever they are needed. Customers using our application management services have found they are able to free up their valuable resources for more strategic development work and save both time and ultimately money.



NNIT is an international consultancy in the development, implementation, validation and operation of IT for the life sciences industry. We create value for our clients by treating their IT as if it were our own and, of course, we meet the industry's strictest requirements for quality. We apply the latest advances in technology to make our clients' software, business processes and communication more effective.

www.nnit.com

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